



MODIFYRE 2019 Ticketing Policy

Revision	Date of issue	Prepared by	Reviewed by
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Applicability

This document is a Modifyre Event Policy. This document applies to all participants wishing to attend Modifyre.

Purpose

To provide information and guidance on the process and underlying ethos for ticketing for Modifyre.

Summary

Tickets are the key to creating Modifyre. With limited exceptions, everyone buys one, including our Event Production Team. This is in an effort to promote crowd-creation over commercialisation, and is in-line with the ethos of Modifyre and the objects of Burn Arts Inc.

Tickets fund Modifyre. The money raised goes towards essential infrastructure, insurances, permits and grants for art and theme camps. We are almost entirely dependant on ticket revenue to fund the event.

Your ticket purchase is the baseline to participation at Modifyre. There is no free entry for artists and performers, no passes for media, or special discounts for volunteer crew.

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1 General Ticket Types

With the exceptions outlined below, every participant buys a full-price ticket to Modifyre.

There are three tiers of tickets. Prices are set each year by Burn Arts Inc, in consultation with our Treasurer. Ticket tiers are time limited, released at the same time, but increasing in price according to pre-determined dates. There is an option to contribute as much as you are able by buying late-release tickets in advance.

2 Exceptions

Event Production Team

Core Event Production crew are able to buy tickets at first tier prices until the allocation is exhausted. This is at the discretion of the relevant team leads (eg build crews, DIC, Gate etc.)

Traditional Custodians

BURN Arts Inc. provides a limited number of free tickets to Traditional Custodians of the land on which Modifyre is held, the Bigambul and Kambuwal people. These are disseminated via the Indigenous Liaison.

Carers

BURN Arts Inc. provides free tickets to those holding a valid carers card. Please email tickets@modifyre.org to organise these tickets in advance.

Goondiwindi Residents

We do not provide discount or free tickets to local residents of Goondiwindi. However, we offer a ticket for the price of a single night, for Bug Burn (Saturday Night). Local residents can email tickets@modifyre.org with proof of residency and will be provided with an access code for a single night ticket. Local residents are required to register as per all participants who purchase tickets.

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Single tickets are valid for one night only. Residents will be expected to leave by 12pm on the Sunday of the event.

BURN Arts Inc. does provide a limited number of free entry passes for Bug Burn night (Saturday night) to a small number local stakeholders. These are disseminated via the Community Advisory Network (CAN). A list of these passes is given to the ticket/gate lead prior to the event who registers them in the ticket system.

3 How to Purchase

Tickets can be purchased online via Quicket:

<https://www.quicket.com.au/events/65927-modifyre-2019-secret-garden/#/preregistration>

We don't sell tickets on the gate, but ticket sales remain open for the duration of the event.

To purchase a ticket you will need to:

- Register an account on Quicket
- Complete pre-registration for the event
- Buy your ticket!

Every ticket must be registered in the name of the attending participant and match the information on your photo ID that must be presented to the gate crew when you arrive.

Name changes are permitted - please email tickets@modifyre.org to change these details.

Please note: It is against our Terms and Conditions to on-sell tickets for a higher price than that purchased. If this occurs the ticket will be cancelled and no refund given.

4 Early Entry

Anyone who is part of a Theme Camp or wants to volunteer with our build or site crews is welcome to come and help on-site in the lead up to Modifyre.

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Early entry is coordinated by relevant team leads prior to the event. For early entry registration please have your Theme Camp email themecamps@modifyre.org, or if you're an individual volunteer not yet in touch with a team lead, email volunteer@modifyre.org

5 Terms and Conditions (T&Cs)

Tickets are sold subject to the Presenter (BURN Arts Inc.–ABN 86 650 321 682) and any third-party vendors 'Terms and Conditions' of sale which are available for review at the time of purchase.

The Terms and Conditions of sale, entry and participants' presence at Modifyre ("the event") include but are not limited to the following:

1. The name on the ticket must match the photo ID of the person attending the event.
2. Tickets will not be refunded under any circumstances, including but not limited to any adverse weather conditions.
3. A change in personal circumstances of the Ticket Holder does not entitle the return or the exchange of the ticket.
4. Tickets should not be resold above face value. If a ticket is resold then ownership must be transferred to the purchaser using the ticket transfer system provided by our ticketing vendor Quicket. Once the transfer is complete the original ticket will not be valid for entry to the event
5. Lost, stolen or damaged tickets will not be replaced.
6. Tickets only provide access to areas as indicated at the event
7. Children under the age of 18 must be accompanied to the event by a ticket-holding parent or legal guardian.
8. Children under the age of 12 must be accompanied by a ticket-holding parent or legal guardian at all times, or the parent or legal guardian must arrange reasonable supervision and care of the child, at the event.
9. BURN Arts Inc. reserves the right to add, withdraw or substitute any elements of the program or vary the advertised event ticket prices or patron capacity
10. Participants must observe the events arrival and departure times to and from the site. General admission will be no earlier than midday Wednesday 3rd July 2019 and must be vacated by midday Tuesday 9th July 2019. Check online closer to the event date for any updates or changes to these times.
11. Participants must follow the direction of all Rangers and Site Operations Team at all times

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12. Community standards of behaviour are expected and persons deemed to be behaving in a manner that is dangerous or unacceptable will be refused admission and/or removed from the site
13. Participants must remain within the event site's perimeter. Persons found outside site boundaries will be considered trespassers and subject to prosecution
14. As good environmental custodians and in respect of our 'Leave no Trace' policy, entry into the festival site is subject to vehicles, equipment and personal belongings being free of soil (dirt & mud) and noxious or invasive plant matter (weeds and their seeds)
15. Participants must not swim or bathe in any dams or bodies of water in the vicinity of the event site
16. The following items are prohibited on the event grounds: illegal substances, firearms, dogs or pets (service dogs excepted)
17. Purchase of ticket and/or entrance to the event indicates acceptance of the following warning and waiver of liability: The property you are about to enter is a provider of recreational services and activities. You are further warned and advised that BURNArts Inc. and/or the land it is staged on is an inherently dangerous place that may contain all manner of obstacles, risks and dangers, both known and unknown, natural and man-made which may result in loss or damage to your property, personal injury or even death. Knowing this to be the case you voluntarily assume the risk of serious injury or death if you choose to come onto the property and do so at your own risk, waiving and foregoing any rights to make claims for losses and injuries
18. YOU KNOWINGLY AND VOLUNTARILY ASSUME ALL RISK OF PROPERTY LOSS, PERSONAL INJURY, SERIOUS INJURY OR DEATH, WHICH MAY OCCUR BY ATTENDING THE EVENT AND HEREBY FOREVER RELEASE, DISCHARGE AND HOLD BURN ARTS INC HARMLESS FROM ANY CLAIM ARISING FROM SUCH RISK, EVEN IF ARISING FROM THE NEGLIGENCE OF BURN ARTS INC, AND/OR OR ITS ASSOCIATED BODIES OR BY THIRD PARTIES, AND YOU ASSUME FULL RESPONSIBILITY AND LIABILITY FOR YOUR PARTICIPATION
19. You understand that during the event art installations, theme camps, vehicles (including but not limited to 'mutant vehicles' and 'art cars'), events and performances will be held and/or on display and you understand that most of these activities are not owned or operated by BURN Arts Inc., and YOU ASSUME ALL RISKS OF INJURY OR DEATH ARISING FROM THEIR OPERATION AND FROM PARTICIPATION IN ANY OF THESE ACTIVITIES, AND THERE LEASE IN PARAGRAPH 17 APPLIES TO ANY INJURY YOU MIGHT SUSTAIN RELATING TO YOUR PARTICIPATION IN ANY OF THESE ACTIVITIES
20. You understand that some participants at the event may engage in expressive activity and dress, which may include partial nudity or nudity and other types



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of expressive activity .You agree that you have decided to attend the event with full knowledge and that such expressive activity and dress may occur. If you are responsible for the care of any minors at any time during the event, you acknowledge that you have made a choice that the minors may be exposed to the expressive activities and dress that take place at the event, and that you have exercised parental responsibility and control in bringing the minors to the event. Should you find that any activity at the event is offensive to you, or to any minors accompanying you, then you acknowledge that you can avoid such activity by, among other things, leaving the vicinity of the activity, or leaving the event

21. Reading the First Timers Guide is mandatory for all first-time attendees, and furthermore being familiar with the Survival Guide is required for all participants at the event

6 Related Documents

- BA-P004 – Drugs & Alcohol
- BA-P005 – Eviction

7 Contact

For further information, please contact:

Modifyre Gate/Ticketing Lead
BURN Arts, Inc.
Email: tickets@modifyre.org

8 Version Control

Version	Date	Comments
V1	15 May 2019	Version 1

Important note: This document is subject to changes as agreed by the Modifyre production team. Any changes will be made and published by this team, and approval rests with Burn Arts Inc.