



MODIFYRE Ticketing Policy

| Revision | Date of issue | Prepared by | Reviewed by |
|----------|-----------------|--------------|-----------------|
| A | 15 May 2019 | Emma Necus | Marisa Georgiou |
| B | 10 January 2021 | Emma Necus | Elliott Hunt |
| C | 6 June 2021 | Emma Necus | Elliott Hunt |
| D | 31 March 2023 | Elliott Hunt | Ang Kirkland |



Applicability

This document is a policy of Modifyre (“**Event**”), which is held under the direction of BURN Arts Inc. (“**Association**”). This document applies to all members of the Association (“**Members**”) and serves as a guide to individuals attending Modifyre (“**Participants**”).

Purpose

To provide information and guidance on the process and underlying ethos for ticketing for Modifyre.

General Information

Tickets are the key to creating Modifyre, (almost) everyone buys one including our production team. This is in an effort to promote crowd-creation over commercialisation, and is inline with the ethos of Modifyre and the objects of Burn Arts Inc.. There are no sponsors or corporate production companies. There's just you, me, our collective resources, and our endless imaginations.

Tickets fund Modifyre, the money raised goes to provide toilets, toilet paper, site infrastructure, lighting, as well as grants for the community to bring their creations to the paddock. We are entirely dependent on ticket revenue to fund the event.

Your ticket purchase is the baseline to participation at Modifyre. There is no free entry for artists and performers and no media passes.

Amendments

BURN Arts Inc. and Modifyre may amend this policy from time to time. If we do so, we will notify you via the email address you entered at the time of purchasing your ticket.



1 General Ticket Types

There are three tiers of general tickets. Prices are set each year by Burn Arts Inc., in consultation with our treasurer. Ticket tiers are limited by quantity but all tickets are released at the same time. This leaves the option to contribute as much as you are able.

Under 18's tickets (for ages 14-17) are also available and these participants are provided with an U18 wristband to ensure safety and identification. Children under 14 attend for free but must still be registered to be onsite, and wear an under 18 wristband.

2 Exceptions

Hive Production Team (core crew)

Core Production crew are provided with an allocation of discounted tickets to ensure we have enough people on the ground to run the event. These tickets are discounted to acknowledge the crew's countless hours of year-round commitment towards pulling the event together. Crew are not otherwise financially rewarded for their efforts. Tickets are distributed to teams at the discretion of the relevant team leads (e.g. Paddock Services, Gate, Traffic etc.).

Traditional Custodians

BURN Arts Inc. provides a limited number of free tickets to Traditional Custodians of the land on which Modifyre is held, the Bigambul people. These are distributed via the Indigenous Liaison.

Carers

The event provides free tickets to those holding a valid carers card provided they are attending with the person they care for. Note, we are unable to provide tickets once the event has sold out. Please email tickets@modifyre.org to organise these tickets in advance.

Neighbouring Homes

Free tickets are provided to neighbours that live on the street of the event. These are distributed via the Event Producer. Attendees receiving these tickets will still be required to register their ticket via the Humanitix platform.



3 How to Purchase

Tickets are purchased online via Humanitix. This is a not-for-profit ticketing platform where all profits are donated to charitable causes. More information on Humanitix can be found here: <https://www.humanitix.com/au/our-model>.

We don't sell tickets on the gate, but unless sold out prior online ticket sales remain open until the gate closes at 5pm on the Saturday of the event.

To purchase a ticket you will need to:

- Register an account on Humanitix
- Complete pre-registration for the event
- Buy your ticket!

Every ticket must be registered in the name of the attending participant and match the information on your photo ID that must be presented to the gate crew when you arrive.

Name changes are permitted and are facilitated via tixel: <https://tixel.com/au/>. A link to the resell site can also be found on our website when the event is live.

Please note it is against our Terms and Conditions to on-sell tickets for a higher price than that purchased. If this occurs the ticket will be cancelled and no refund given.

4 Refunds

We do not offer refunds for change of mind or circumstance.

5 Locals Tickets Policy

We do not have a separate tickets policy for local participants (except for neighbours as mentioned above). Local participants are required to buy a ticket and pre register following the steps laid out above.

6 Early Entry

Anyone who is part of a Theme Camp or wants to volunteer with our build or site crews is welcome to come and help onsite in the lead up to Modifyre.



Early entry is coordinated by relevant team leads prior to the event. For early entry registration please have your approved email from our Theme Camp or Art Lead available or if you're an individual volunteer not yet in touch with a team lead, email volunteer@modifyre.org.

7 Terms and Conditions (T&Cs)

Tickets are sold subject to the Presenter (BURN Arts Inc. – ABN 86 650 321 682) and any third party vendor's 'Terms and Conditions' of sale which are available for review at the time of purchase.

The Terms and Conditions of sale, entry and participants' presence at Modifyre ("the event") include but are not limited to the following:

1. The name on the ticket must match the photo ID of the person attending the event.
2. Tickets will not be refunded under any circumstances, including but not limited to the possible non-appearance of any group expected by the Ticket Holder or any adverse weather conditions.
3. A change in personal circumstances of the Ticket Holder does not entitle the return or the exchange of the ticket.
4. Tickets should not be resold above face value. If a ticket is resold then ownership must be transferred to the purchaser using the ticket transfer system provided by the Presenter's third party provider, Tixel. Once the transfer is complete the original ticket will not be valid for entry to the event.
5. Lost, stolen or damaged tickets will not be replaced.
6. Tickets only provide access to areas as indicated by signage at the event.
7. Children under the age of 18 must be accompanied to the event by a ticket holding parent or legal guardian.
8. Children under the age of 16 must be accompanied by a ticket holding parent or legal guardian at all times.
9. BURN Arts Inc. reserves the right to add, withdraw or substitute any elements of the program or vary the advertised event ticket prices or patron capacity at any time without notice.
10. Participants must observe the Event's set arrival and departure times onsite. Check the Modifyre website closer to the event date for any updates or changes to these times.
11. Participants must follow the direction of all Event Operations Personnel, Rangers and lead community organisers at all times.
12. Community standards of behaviour are expected and persons deemed to be behaving in a manner that is dangerous or unacceptable will be refused admission and/or removed from the site.



13. Participants must remain within the event site perimeter. Persons found outside the event site's immediate boundaries will be considered trespassers and subject to prosecution.
14. As good environmental custodians and in respect of our 'Leaving no Trace' policy, the following applies:
 - a. Entry into the event site is subject to vehicles, equipment and personal belongings being free of soil (dirt and mud) and noxious or invasive plant matter (weeds and their seeds); and
 - b. Participants must not swim, bathe or dispose of any products or liquids in any dams or bodies of water in the site or its vicinity
15. The following items are prohibited on the event grounds: illegal substances, firearms, dogs or pets (guide dogs are the exception).
16. You agree to bring enough water to drink, cook and for ablutions for the entire duration of the event. You acknowledge that one of the principles of the event is RADICAL SELF RELIANCE and there is no water onsite for participants to use for the above activities.
17. Purchase of ticket and/or entrance to the event indicates acceptance of the following warning and waiver of liability: The property you are about to enter is a private site, where you are further warned and advised that BURN Arts Inc. and/or the land it is staged on is an inherently dangerous place that may contain all manner of obstacles, risks and dangers, both known and unknown, natural and man-made which may result in loss or damage to your property, personal injury or even death. Knowing this to be the case, you voluntarily assume the risk of serious injury or death if you choose to come onto the property and do so at your own risk, waiving and foregoing any rights to make claims for losses and injuries.
18. **YOU KNOWINGLY AND VOLUNTARILY ASSUME ALL RISK OF PROPERTY LOSS, PERSONAL INJURY, SERIOUS INJURY OR DEATH, WHICH MAY OCCUR BY ATTENDING THE EVENT AND HEREBY FOREVER RELEASE, DISCHARGE AND HOLD BURN ARTS INC. HARMLESS FROM ANY CLAIM ARISING FROM SUCH RISK, EVEN IF ARISING FROM THE NEGLIGENCE OF BURN ARTS INC., OR BY THIRD PARTIES, AND YOU ASSUME FULL RESPONSIBILITY AND LIABILITY FOR YOUR PARTICIPATION.**
19. You understand that during the event art installations, theme camps, vehicles (including but not limited to 'art cars'), events and performances will be held and/or on display and you understand that most of these activities are not owned or operated by BURN Arts Inc., and **YOU ASSUME ALL RISKS OF INJURY OR DEATH** ARISING FROM THEIR OPERATION AND FROM PARTICIPATION IN ANY OF THESE ACTIVITIES. PARAGRAPH 17 APPLIES TO ANY INJURY YOU MIGHT SUSTAIN RELATING TO YOUR PARTICIPATION IN ANY OF THESE ACTIVITIES.
20. You understand that some participants at the event may engage in expressive activity and dress, which may include nudity (partial or otherwise) and other types of expressive activity. You agree that such expressive activity and dress is not indecent nor offensive to you, and that you have decided to attend the



event with full knowledge that such expressive activity and dress may occur. If you are accompanied by minors at the event, you acknowledge that you have made a choice that the minors may be exposed to the expressive activities and dress that take place at the event, and that you have exercised parental responsibility and control in bringing the minors to the event. Should you find that any activity at the event is offensive to you, or to any minors accompanying you, then you acknowledge that you can avoid such activity by, among other things, leaving the vicinity of the activity, or leaving the event.

21. Reading the Survival Guide is mandatory for all first time attendees, and furthermore being familiar with the Survival Guide is required for all participants at the event.

8 Related Documents

- [BA-P004 – Drugs & Alcohol](#)
- [BA-P005 – Eviction](#)

9 Contact

For further information, please contact:

Modifyre Ticketing Lead
BURN Arts Inc.
Email: tickets@modifyre.org

10 Version Control

| Version | Date | Comments |
|---------|---------------|--|
| A | 15 May 2019 | Version 1 |
| B | 10 Jan 2021 | Version 2 - updated for 2021 release |
| C | 6 June 2021 | Version 3 - updated to include COVID-19 requirements |
| D | 31 March 2023 | Version 4 - updated for 2023 release |